



No. CUK/Comp-Lab/F-63/2026-27/164

Date: 24th June 2026

Revised Expression of Interest for TSP/ISP

The Central University Karnataka is inviting Expression of Interests from an approved Telecom Service Provider (TSP)/ Internet Service Provider (ISPs) for Provisioning of 1 Gbps 1:1 Leased Line Internet Connectivity for Three years at Central University of Karnataka, Aland Road, Kadaganchi, Kalaburagi-585367.

Important Dates:

Eol No. Date	No. CUK/Comp-Lab/F-63/2026-27/155 Dt. 24 th June 2026
Name of the Work	Expression of Interests from an approved Telecom Service Provider (TSP)/ Internet Service Provider (ISPs) for Provisioning of 1 Gbps Internet Connectivity for Three Years at Central University of Karnataka.
Date of Issue of Eol	24.06.2026
Last Date & Time of Submission of Eol	10.07.2026, 17.30 Hours.
Date & Time of Opening of Eol Applications	13.07.2026, 15.00 Hours.
Address for Submission of Eol	Registrar, Central University of Karnataka, Admin Building, Aland Road, Kadaganchi-585367, Kalaburagi. “Quotation for the ISP service at Central University of Karnataka”

Qualifying Criteria of the ISP:

Sr. No.	Description	Documents Required
1	The Bidder shall be registered at least for 05 years as on 31.03.2026 as a company in India under Companies Act 1956.	
2	Bidder Should have a valid Class "A" ISP License from past 3 years and the same shall remain valid till the end of contract period.	Certificates
3	Bidders should have valid National Long Distance (NLD) License at least from past 3 Yrs. to provide MPLS services and remain valid till the contract period.	Certificates

4	Bidder Should have experience of executing minimum of 5 similar projects in Central Govt./State Govt./PSU/cooperative segment.	order copies & Satisfactory Performance Certificate
5	Positive Net worth from past 3 consecutive Yrs.	Audited Balance sheet
6	Bidders should have offices with support staff in the States.	GST / Rent Agreement/ Property Tax bill/Electricity bill
7	Bidders should not have been blacklisted from any Central/State Govt. and PSU.	Undertaking on non-judicial stamp paper
8	The bidder should be registered for Sales Tax / VAT / Service Tax / Excise/ GST as applicable.	Copy of GST Registration
Technical Qualification Criteria:		
	Bidders must provide dedicated internet line/ISP service, up to the University Router/Firewall located at Administrative Building, Ground Floor, Server Room. The provisioning, operation and maintenance of the Dedicated Internet line/ISP service shall be on the Bidder.	
	Bidders must have a fully functional NOC with 24x7x365 to provide support.	Self-Attested Copy
	The bidder shall not subcontract or permit anyone else the defined Statement of Work (SOW).	Self-Attested Copy

Short- List Criteria:

- The solution providers/ firms interested in the EOI must be registered in India.
- Balance Sheets/Annual Reports along with CA certificate must be submitted for the last three years.
- Bidders should submit the proof of having experience of executing minimum 3 MPLS orders from Central Govt. /State Govt./PSU/cooperative segment. Out of these 2 nos. orders should be of minimum 15 locations in each Work Order in the past 3 years.
- Copy of Certificate of Incorporation. v. Detailed methodology for undertaking the solution.
- Compliance of the solution with the International/National Practices/ Standards.
- Company profile and Past experience
- The bidder should have a dedicated network management system (NMC) for troubleshooting round the clock to ensure uninterrupted services. The NMC should be manned 24 x 7 and have call logging and escalation procedures. Calls can be logged through a dedicated Mobile/landline No, web based or email.

Performance Measurement:

- **Uptime:** Minimum network uptime has to be 99%. This time will be calculated daily before releasing the payment.
- **Latency:** The maximum latency has to be ≤ 40 ms.
- **Throughput:** The minimum throughput has to be 90% of the speed prescribed for each link.

Performance Penalties:

- **Uptime Penalties** In case the uptime falls below the guaranteed level, following penalties will be imposed.

Uptime	Penalty in % on the monthly payment.
99%	0%
95% but <99%	10%
95% but <90%	25%
Below 90%	100%

- **Latency Penalty:** In case latency falls below the guaranteed level, we will impose a penalty of 5% of the total amount for each link.
- **Throughput:** In case the throughput falls below the guaranteed level, we will impose a penalty of 5% of the total amount for each link.

EOI Submission Details:

Interested bidder may submit their Expression of Interest in a Sealed Cover clearly mentioning “Quotation for the ISP Service at Central University of Karnataka”: latest by 10.7.26 addressing to Registrar, Central University of Karnataka, Admin Building, Aland Road, Kadaganchi-585367, Kalaburagi.
Contact Email: registrar@cuk.ac.in

Date: 15-06-2026


23/6/26
REGISTRAR

कुलसचिव / REGISTRAR
कर्नाटक केन्द्रीय विश्वविद्यालय
Central University of Karnataka
कलबुरगी / KALABURAGI