



No. CUK/Comp-Lab/F-63/2026-27/154

Date: 10th April 2026

Expression of Interest for TSP/ISP

The Central University Karnataka is inviting Expression of Interests from an approved Telecom Service Provider (TSP)/ Internet Service Provider (ISPs) for Provisioning of 1 Gbps 1:1 Leased Line Internet Connectivity for Three years at Central University of Karnataka, Aland Road, Kadaganchi, Kalaburagi-585367.

Important Dates:

Eol No. Date	
Name of the Work	Expression of Interests from an approved Telecom Service Provider (TSP)/ Internet Service Provider (ISPs) for Provisioning of 1 Gbps Internet Connectivity for Three Years at Central University of Karnataka.
Date of Issue of Eol	10.04.2026
Pre-Bid Meeting	27.04.2026
Last Date & Time of Submission of Eol	04.05.2026
Date & Time of Opening of Eol Applications	05.05.2026
Address for Submission of Eol	Registrar, Central University of Karnataka, Admin Building, Aland Road, Kadaganchi-585367, Kalaburagi. “Quotation for the ISP service at Central University of Karnataka”

Qualifying Criteria of the ISP:

Sr. No.	Description	Documents Required
1	The Bidder shall be registered at least for 10 years as on 31.03.2026 as a company in India under Companies Act 1956.	
2	Bidder Should have a valid Class "A" ISP License from past 3 years and the same shall remain valid till the end of contract period.	Certificates

3	Bidders should have valid National Long Distance (NLD) License at least from past 3 Yrs. to provide MPLS services and remain valid till the contract period.	Certificates
4	Bidder Should have experience of executing minimum 3 Multiprotocol Label Switching (MPLS) orders from Central Govt./State Govt./PSU/cooperative segment. Out of these 2 nos. orders should be of minimum 15 locations in each Work Order in past 1 years	order copies & Satisfactory Performance Certificate
5	Positive Net worth from past 3 consecutive Yrs.	Audited Balance sheet
6	Bidders should have offices with support staff in the States.	GST / Rent Agreement/ Property Tax bill/Electricity bill
7	Bidder should have valid ISO 9001 and ISO 27001 certifications	Certificates
8	Bidders should not have been blacklisted from any Central/State Govt. and PSU.	Undertaking on non-judicial stamp paper
9	The bidder should be registered for Sales Tax / VAT / Service Tax / Excise/ GST as applicable.	Copy of GST Registration
Technical Qualification Criteria:		
	Bidders must provide end to end managed services. Implying that providing, installation & configuration of all hardware like routers, patch cords, cables and software required for implementation of services shall be sole responsibility of the bidder, up to the Ethernet point provided to the Department. Likewise, the operation and maintenance of the service shall also be on an end-to-end basis.	
	Bidders must have a fully functional NOC with 24x7x365 to provide support.	Self-Attested Copy
	The bidder shall not subcontract or permit anyone else the defined Statement of Work (SOW).	Self-Attested Copy

Short- List Criteria:

- The solution providers/ firms interested in the EOI must be registered in India.
- Balance Sheets/Annual Reports along with CA certificate must be submitted for the last three years.
- Bidders should submit the proof of having experience of executing minimum 3 MPLS orders from Central Govt. /State Govt./PSU/cooperative segment. Out of these 2 nos. orders should be of minimum 15 locations in each Work Order in the past 3 years.
- Copy of Certificate of Incorporation. v. Detailed methodology for undertaking the solution.
- Compliance of the solution with the International/National Practices/ Standards.
- Company profile and Past experience

- The bidder should have a dedicated network management system (NMC) for troubleshooting round the clock to ensure uninterrupted services. The NMC should be manned 24 x 7 and have call logging and escalation procedures. Calls can be logged through a dedicated Mobile/landline No, web based or email.

Performance Measurement:

- **Uptime:** Minimum network uptime has to be 99%. This time will be calculated daily before releasing the payment.
- **Latency:** The maximum latency has to be 9ms to 20ms.
- **Throughput:** The minimum throughput has to be 90% of the speed prescribed for each link.

Performance Penalties:

- **Uptime Penalties** In case the uptime falls below the guaranteed level, following penalties will be imposed.

Uptime	Penalty in % on the monthly payment.
99%	0%
95% but <99%	10%
95% but <90%	25%
Below 90%	100%

- **Latency Penalty:** In case latency falls below the guaranteed level, we will impose a penalty of 5% of the total amount for each link.
- **Throughput:** In case the throughput falls below the guaranteed level, we will impose a penalty of 5% of the total amount for each link.

EOI Submission Details:

Interested bidder may submit their Expression of Interest in a Sealed Cover clearly mentioning “Quotation for the ISP Service at Central University of Karnataka”: latest by **04.05.2026 till 17.30 Hours** addressing to **Registrar, Central University of Karnataka, Admin Building, Aland Road, Kadaganchi-585367, Kalaburagi.**

Contact Email: registrar@cuk.ac.in

Date: 10.04.2026


 10/4/26
 REGISTRAR
 कुलसचिव / REGISTRAR
 कर्नाटक केन्द्रीय विश्वविद्यालय
 Central University of Karnataka
 कलबुर्गि / KALABURAGI